

February 4<sup>th</sup>, 2013

It is with great confidence and pleasure to give A.R.P. Renovations an A+ review on their work and the performance of their services. During super storm Sandy my home received substantial damage. I lost most of my roof and had interior water damage on the first and second floors of my house. Andy and his crew came right out and removed all of the wet sheetrock and insulation and placed industrial sized dyers and dehumidifiers throughout my home to minimize the damage. They covered the roof with heavy duty tarps so that water and snow would not leak in. Andy reassured me that he would work with my insurance company and explained that A.R.P. would do all of the work for whatever amount the insurance company paid. Andy personally came out when my insurance adjuster came to assess the damage, and worked with my adjuster to have all the damaged areas completely covered by my insurance. My insurance company approved all the repairs and A.R.P. immediately began doing the renovation. The roofing materials were delivered and what was left of the existing roof was removed and completely replaced in less than 2 days during freezing temperatures. Being that there was so much interior damage, I was surprised that A.R.P. fixed all of the sheetrock and completed all of the painting of my 2400 sq ft home in less than a week! The crew was always on time, efficient, friendly and hard working. Best of all they were diligent in keeping the mess to a minimum. They constantly swept and mopped the floors to keep the dust under control. The painters used drop cloths over everything and worked hard to get the job done in a timely manner to get my house back to normal. They moved the furniture out of the way and replaced it when they were finished. Andy even dusted my foyer chandelier and his painter helped me hang the curtain rods back over the windows! All of the repairs were completed well before we received our final payment from the insurance company, and A.R.P. was very patient about reimbursement. The ONLY out of pocket expense I incurred for the extensive repairs was my insurance deductible. I am extremely satisfied with all of the work A.R.P. performed at my house. I would gladly recommend this company without hesitation to anyone looking for a contractor who is ethical, hardworking, friendly, professional and reasonable.

Sincerely,

*Kim Shakir*

Kim Shakir  
Bordentown, N.J.

*Jason Stephen Campbell*

JASON STEPHEN CAMPBELL  
Commission # 2421260  
Notary Public, State of New Jersey  
My Commission Expires  
May 24, 2017

